



Compliant Protocol

SOLSOL s.r.o.

Support contact: podpora@solsol.cz, +420 910 920 919

Service warehouse SOLSOL, Hybešova 1291/14 779 00 Olomouc - Hodolany

Installation Company

Customer

Installation Date

Manufacturer
& Product type

S/N of the Claimed
Product

Installation Address

Detailed description
and Date of defect

Accessories Supplied
with the product

Contact for the Installation
Company Technician

Contact Person's Address
for Return Delivery

In case of claim for AEG or GoodWe technologies, it is necessary to attach the manufacturer's claim form! Download the forms [here](#). In the case of Growatt technology claims, you may later be asked to fill out a Replacement Claim.

Date: _____

Customer's signature: _____

SOLSOL Technical
Support Statement

S/N of the issued
product

Was a replacement for
the claimed product
issued from the SOLSOL
stock?

Yes

No

Date: _____

Tech. support signature _____